

COVID-19

Available Resources

Do you think you may have Coronavirus (COVID-19)?

Utilize one of the resources below to determine if you a medical professional suspects that you may be infected with COVID-19. The provider will determine the most appropriate place to send you for testing & ensure you get the right care to minimize the spread.

- **Call ahead** before going in person to any hospital setting
- **Do not go to the Emergency Department for COVID-19 testing.** The emergency department is only for those who need the most critical care.



Express Care Online

Now it's more important than ever to stay out of your providers' office unless absolutely necessary. See a provider live using your Smartphone, Tablet or Computer.

<https://my.clevelandclinic.org/online-services/express-care-online>

Online Screening Tool

Concerned you may have COVID-19 but not sure what the first step is? Try the free screening tool to find out your risk level, based on symptoms and travel, and get the most appropriate care recommendations.

<https://my.clevelandclinic.org/landing/preparing-for-coronavirus>



UH Virtual Visit

Through UH Virtual Visits, doctors and nurse practitioners can diagnose, recommend treatment and prescribe medication for non-emergency medical issues, over the phone or through video conferencing.

From your smartphone, text "uhvirtualvisit" to 635-483 to get started.

Where can I get the most up-to-date information?

- **CDC Website**
<https://www.cdc.gov/coronavirus>
- **Ohio Department of Health**
<https://coronavirus.ohio.gov>
- **Cleveland Clinic COVID-19 Website**
<https://my.clevelandclinic.org/landing/preparing-for-coronavirus>

The Cleveland Clinic has a dedicated, 24/7 COVID-19 hotline to answer your questions:

1-855-697-3750

The Ohio Department of Health has set up a 24/7 COVID-19 hotline for those with questions or concerns:

1-833-4ASKODH