

# INTERNATIONAL MEDICAL GROUP® TRAVEL ASSISTANCE SERVICES



## UNDERSTANDING YOUR NEEDS. EXCEEDING YOUR EXPECTATIONS.

Congratulations, you now have access to IMG's Travel Assistance Services, an indispensable offering available to you and your dependents. IMG has extensive experience handling complex and remote medical transport situations, as well as providing support for travel concerns when they arise. Our team of international, multilingual specialists are accustomed to working across time zones and with different languages and currencies. Utilizing IMG's extensive global network of medical care providers, our onsite 24/7/365 U.S.-based call center is available day or night to provide high-quality care you can depend on.



### EMERGENCY MEDICAL TRANSPORT SERVICES

Dispatch of a Physician	Repatriation of Remains
Emergency Medical Evacuation	Return of Travel Companion
\$25,000 Emergency Hospitalization Guarantee of Payment*	Vehicle Return Services
Medical Repatriation	Visit of a Family Member or Friend
Return of Dependent Children	

*\*Only available when traveling outside your home country and the U.S., and can only be used in conjunction with an eligible medical evacuation*



### MEDICAL ASSISTANCE SERVICES

Convalescence Arrangements/Emergency Travel Arrangements	Medical & Dental Referrals
Outpatient & Inpatient Care	Prescription Transfer & Shipping
Interpretation Services	Telemedicine
Medical Monitoring	Replacement of Medical Devices



### TRAVEL ASSISTANCE SERVICES

Emergency Cash Transfer	Lost Luggage and/or Document Assistance
Consulate and Embassy Location	Pet Housing and Return
ID Theft Assistance	Pre-Trip Informational Services
Legal Referrals	Urgent Message Relay



### SECURITY ASSISTANCE SERVICES

Emergency Political Evacuation/Repatriation	Natural Disaster Evacuation
Location Intelligence App	

This document is for informational purposes only and describes IMG's general capabilities and a broad overview of the services it offers. The actual services and payments that IMG arranges or provides for you will be determined by your services contract.



BE  There.

INTERNATIONAL MEDICAL GROUP®  
TRAVEL ASSISTANCE SERVICES



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INTERNATIONAL MEDICAL GROUP®  
TRAVEL ASSISTANCE PROGRAM



Toll-free from within the U.S.:  
**+1 (855) 847-2194**  
From anywhere in the world:  
**+1 (317) 927-6881**  
**assist@imglobal.com**



Name \_\_\_\_\_ Company \_\_\_\_\_

*This is not a medical insurance card. Valid until termination of policy.*

## Attention

**THIS IS NOT A MEDICAL INSURANCE CARD**

The participant is entitled to IMG Travel & Medical Assistance Services.  
El participante tiene derecho a los servicios de asistencia médica y de viaje de IMG.  
Le participant habilité à aux services de voyage et d'assistance médicale IMG.

参与者有权享受IMG旅行和医疗援助服务。

W W W . I M G G L O B A L . C O M

*All services must be provided by International Medical Group (IMG).  
No claims for reimbursement will be accepted.*

